

Castletroy Care Home Limited

# Castletroy Residential Home

## Inspection report

130 Cromer Way  
Luton  
Bedfordshire  
LU2 7GP

Tel: 01582417995

Date of inspection visit:  
03 February 2021

Date of publication:  
17 February 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Castletroy Residential Care Home is a large, purpose-built care home. The service is registered to provide accommodation and personal care for up to 69 people. At the time of our inspection, 26 people were living at the service.

The designated care setting was a separate 12 bed unit on the first floor of the service. The first floor was not in use at the time of our visit.

We found the following examples of good practice.

- The service was receiving professional visitors to the service with robust infection control procedures in place. Visitors were received into the reception area on arrival where they were provided with guidance, personal protective equipment (PPE) and health screening was completed. Staff checked each visitor's temperature before entering the building.
- The service had prepared ways for people to maintain social contact with family and friends via technology and phone calls. Face-to-face visits were to be restricted in the unit, except for end of life visits, which could be facilitated following a comprehensive risk assessment.
- Staff were provided with a designated preparation area on arrival to and departure from the unit. There were plans in place to have areas situated throughout the unit for staff to put on and take off PPE, with ample PPE supplies available. Systems for waste disposal, laundry management and catering were in place which were separate from other areas of the service.
- Risks to people and staff in relation to their health, safety and wellbeing had been thoroughly assessed. There was a comprehensive support package for staff in place which included provision of training, uniform, laundry service (if requested), support and supervision sessions and financial assistance should they become unwell.
- Isolation, cohorting and zoning had been successfully implemented across the first floor where the designated unit was situated. Preparations of the unit were nearing completion at the time of our visit and a deep clean was planned before becoming operational. The registered manager confirmed by email that this would be completed by an external cleaning contractor.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Castletroy Residential Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 03 February 2021 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.