

Sense

# SENSE - 296-298 Warren Farm Road

## Inspection report

Kingstanding  
Birmingham  
West Midlands  
B44 0AD

Tel: 01213507076  
Website: [www.sense.org.uk](http://www.sense.org.uk)

Date of inspection visit:  
18 March 2021

Date of publication:  
21 April 2021

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

SENSE 296-298 Warren Farm Road is a residential care home providing personal care to up to five people with complex disabilities. At the time of the inspection there were four people living at the home.

We found the following examples of good practice.

- Staff had supported a person with a learning disability to understand about COVID-19, why staff needed to wear PPE and why they needed to be tested. They used picture cards and pictorial symbols as well as British Sign Language (BSL) to help them to understand.
- On their arrival at the home, visitors were screened for symptoms of COVID-19, were required to complete a lateral flow test and wear appropriate Personal Protective Equipment (PPE). This ensured visits could take place safely in line with current guidance.
- People were supported to go outside every day to local parks or for a local drive and a hot drink in order to keep people active and to support their well being. Increased art and craft activities were also offered to people.
- Staff had completed training in hand washing and how to don and doff PPE correctly. Competencies were also carried out to ensure staff were carrying this out in line with government guidelines.
- When a person tested positive for COVID-19 they were supported to isolate in line with guidance. A staff team was allocated to work solely with them which reduced the spread of infection.
- Staff observed social distancing protocols where possible. The provider had adjusted the layout of the home to ensure social distancing guidelines were followed, this included seating arrangements at mealtimes. This helped to reduce the spread of infection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# SENSE - 296-298 Warren Farm Road

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.