

Avery Homes (Nelson) Limited

# St. Giles Care Home

## Inspection report

122 Tile Cross Road  
Birmingham  
West Midlands  
B33 0LT

Tel: 01217708531

Website: [www.averyhealthcare.co.uk/care-homes/birmingham/birmingham/st-giles/](http://www.averyhealthcare.co.uk/care-homes/birmingham/birmingham/st-giles/)

Date of inspection visit:  
21 October 2020

Date of publication:  
04 November 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

St. Giles Care Home provides personal and nursing care to a maximum of 66 younger adults, older adults, people living with dementia, people with physical disabilities, people with mental health conditions and people with sensory impairments. At the time of our visit 61 people lived at the home.

We were assured that this service met good infection prevention and control guidelines as a designated care setting. We found the following examples of good practice.

- A self-contained unit within the home could care for people safely who had tested positive for Covid-19 in hospital and needed to transfer to a care home under the Winter Discharge Designation Settings scheme.
- Staff were deployed to work solely within the unit. They did not work in other health or social care services which reduced the risk of cross transmission. □
- The registered manager had won a local 'excellence in care' award and had been named a 'Covid Hero' in July 2020 for their contribution to meeting the needs of people who had tested positive for Covid -19.
- Specialist cleaning equipment had been purchased and was used to deep clean the environment. Items that were difficult to clean were sanitised effectively which reduced the risk of cross infection.
- Risk assessments were completed to ensure visits with people could be undertaken safely during the pandemic. Visits were booked and times were staggered to avoid potential infection transmission.
- Staff had been supported in a variety of ways including being taught simple techniques and coping strategies to manage their levels of anxiety during lockdown.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# St. Giles Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 21 October 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.