

Jeesal Residential Care Services Limited

Casarita

Inspection report

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Norwich

Norfolk

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Date of inspection visit: 29 December 2020

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Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Casarita is a residential care home for seven people with learning disabilities. At the time of our inspection there were seven people living in the home.

We found the following examples of good practice;

Staff were observed to be wearing Personal Protective Equipment (PPE) in line with current government guidelines. Sufficient supply of PPE was also available.

The people who used the service displayed a strong awareness of COVID-19 and to ensure face masks were worn and social distancing was maintained. This enabled the people who use the service to keep themselves safe at all times.

All staff and people who used the service were receiving COVID-19 testing as per government guidelines.

Temperatures were checked twice a day for all people who used the service. This ensured their well being was monitored on a daily basis and the staff team could support responsively where required.

Care plans and risk assessments were in place for all people who used the service, in relation to COVID-19. These documents had been reviewed throughout the pandemic ensuring all people using the service remain safe at all times.

Clear signage was on display on the exterior entrance to the service. This ensured all visitors were aware of precautions to be taken prior to entering the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?	Inspected but not rated
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Further information is in the detailed findings below.



Casarita

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 29 December 2020 and was announced on the morning of the inspection. Inspection activity continued until 05 January 2021.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- •We were not assured that the provider had fully reviewed their COVID-19 policy to reflect current government guidance. This causes potential risk that staff may not work safely and consistently putting themselves and those supported at risk. This has been highlighted to the provider to ensure it is fully reviewed. Practice observed during the site visit however was in line with current guidance.

We have also signposted the provider to resources to develop their approach.