

Oak Farm Court Limited

Oak Court

Inspection report

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Date of inspection visit:

20 January 2021

01 February 2021

Date of publication:

05 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Oak Court is a care home supporting people with neurological injuries. The service offers rehabilitation and maintenance support to allow people to reacquire skills to the best of their ability. The home supports up to 19 people and were doing so at the time of the inspection.

We found the following examples of good practice.

Staff were assessed as competent in the donning and doffing of Personal Protective Equipment (PPE) and when visitors were able to visit, a 'safe to visit plan' was completed and the visit took place in an area designated specifically for this purpose.

All bedrooms had ensuite facilities and exterior exits to allow entrance and exit from rooms without going through the main body of the home. Fire doors could be closed to zone off corridors and staff routinely worked in cohorts to reduce risks and allow for consistency in staff supporting people.

Appropriate risk assessments had been completed for everyone using the service and staff. Where required enhanced assessments had been completed for more vulnerable groups.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Oak Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service, including large outbreaks at services on the same site. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

The inspection site visit took place on 20 January 2021 and the inspection concluded with feedback being delivered on 1 February 2021. The inspection was announced from the car park to ensure we could be informed of any risks at the time of our inspection.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were somewhat assured the provider was mitigating risks of an infection outbreak and had plans in place to manage an outbreak should one occur. We had initial concerns around the safety of staff rooms including the lack of the cleaning of the room between staff breaks and the number of staff taking breaks at the same time which could increase the risk of infection spread. We also found the training provided to staff specifically around the assurance of infection prevention when administering medicines, had not been robust. We discussed these with the registered manager who had returned from leave during the inspection and we signposted them to resources to help them develop their approach. We were told immediate action had been taken to address our concerns.
- We were somewhat assured the provider's infection prevention and control policy was up to date. We found new information had been added to the policy rather than reviewed and amended which could lead to confusion. The registered manager told us they would review and update the policy and associated risk assessment as a matter of urgency.
- We were assured the provider was mitigating risks of visitors catching and spreading infections.
- We were assured the provider was making every effort to support and implement social distancing rules.
- We were assured the provider was admitting people safely to the service in line with current guidance.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.