

Coate Water Care Company (Church View Nursing Home) Limited

Westley Court Care Home

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Westley Court Care Home provides personal and nursing care for up to 33 people, some people living with dementia and people with physical disabilities. Some people stayed at the home for a short period of time in 'respite' care beds before moving back to their own homes. At the time of our inspection 27 people lived at the home.

We found the following examples of good practice.

- On arrival visitors were screened for symptoms of COVID-19 and their temperatures recorded. The checks will help to ensure visits take place safely in line with current guidance. There are separate entrances for visitors to people living on the ground floor and visitors to people living on the first floor.
- Plastic computer key board covers had been purchased following a review of infection control working practices. This meant shared keyboards could be effectively cleaned with antiseptic wipes between use to mitigate cross infection.
- Computer tablets were being used to support people to keep in touch with their relatives and friends via video calls. Individual assessments had been completed for people requiring home visits, for example receiving end of life care.
- Staff taking breaks were limited to two at a time. Separate rest rooms had been set up in the home to ensure social distancing could be accommodated, avoided staff mixing between floors and reduced risk of cross infection.
- In addition to a weekly audit of infection prevention and control, the provider also had a supplementary daily audit completed.
- The home adhered to government guidance when disposing of clinical waste and the management of laundry.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Westley Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 03 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.

- We were somewhat assured that the provider was using PPE effectively and safely. Three staff members were witnessed not wearing their face coverings in line with latest guidance. The matter was addressed immediately by the registered manager.

- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.