

# The Slieve Surgery

## Inspection report

2 The Slieve  
Handsworth Wood  
Birmingham  
B20 2NR  
Tel: 01215541812  
[www.2theslieve.co.uk](http://www.2theslieve.co.uk)

Date of inspection visit: 15 November 2022  
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive to people's needs?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an unannounced comprehensive inspection at The Slieve Surgery on 15 November 2022. Overall, the practice is rated as good.

Safe - good.

Effective – good.

Caring - good.

Responsive - good.

Well-led - good.

Following the previous inspection on 22 September 2021, the practice was rated requires improvement overall and for safe and well-led key questions but rated good for providing effective services.

The full reports for previous inspections can be found by selecting the 'all reports' link for The Slieve Surgery on our website at [www.cqc.org.uk](http://www.cqc.org.uk)

## Why we carried out this inspection

We carried out this comprehensive inspection to follow up breaches of regulation from the previous inspection and to follow up on concerns reported to us about the way the practice was led and managed.

This was a comprehensive inspection and included:

- The safe, effective, caring, responsive and well-led key questions.
- We followed up any breaches of regulations and 'shoulds' identified in the previous inspection.

## How we carried out the inspection

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site.

This included:

- Conducting staff interviews using video conferencing.
- Completing clinical searches on the practice's patient records system (this was with consent from the provider and in line with all data protection and information governance requirements).
- Reviewing patient records to identify issues and clarify actions taken by the provider.
- Requesting evidence from the provider after the site visit.

## Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

# Overall summary

## **We found that:**

- The provider had taken appropriate action following the previous inspection to improve safety and governance systems and processes to become compliant with regulations.
- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centred care.

Whilst we found no breaches of regulations, the provider **should**:

- Improve systems to review asthma patients following treatment for an acute exacerbation of asthma.
- Continue to take action to improve uptake with children's immunisations and cervical cancer screening, to meet minimum targets.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Sean O'Kelly BSc MB ChB MSc DCH FRCA**

Chief Inspector of Hospitals and Interim Chief Inspector of Primary Medical Services

## Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with staff using video conferencing facilities and undertook a site visit. The team included a GP specialist advisor who spoke with staff using video conferencing facilities and completed clinical searches and records reviews without visiting the location.

## Background to The Slieve Surgery

The Slieve Surgery is situated in the area of Handsworth Wood in Birmingham. The practice address is 2 The Slieve, Handsworth Wood, Birmingham, B20 2NR.

The practice provides services under a General Medical Services (GMS) contract agreed nationally.

The surgery has a patient list of approximately 8,111 patients.

The practice is part of a wider network of GP practices called the Peoples Health Partnership (PHP) primary care network (PCN).

Information published by Public Health England shows that deprivation within the practice population group is in the fourth lowest decile (4 of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 27% White, 51% Asian, 14% Black, 4% Mixed, and 4% Other.

The surgery has been a teaching practice for Birmingham University Medical Students, since 2001. The clinical team includes a lead GP (the provider) and 1 salaried GP and 5 regular locum GPs.

There are two advanced nurse practitioners, three practice nurses and a healthcare assistant (HCA).

The lead GP partner, the practice manager and the HR manager form the practice management team, and they are supported by the reception and administration staff.

The practice is registered with the CQC to carry out the following regulated activities - diagnostic and screening, procedures, treatment of disease, disorder or injury, and at the time of the inspection had submitted an application to add, maternity and midwifery services to their registration.

The practice is open between 8am and 6.30pm Monday to Friday. Appointments are available all week from 8am to 6.30pm.

Extended access is provided locally by practices within the PCN where late evening (6.30pm-8pm) and appointments on a Saturday 9am-5pm are available.

When the practice is closed the out of hours provision is provided by NHS 111.