

JC Kunning

The Beeches

Inspection report

Frodingham Road
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Ratings

Is the service effective?

Requires improvement



Overall summary

We carried out an unannounced comprehensive inspection of this service on 19 February 2015. A breach of legal requirements was found. After the comprehensive inspection, the provider wrote to us to say what they would do to meet legal requirements in relation to the breach in respect of poor recruitment and selection practices.

We undertook this focused inspection to check that they had followed their plan and to check that they now met legal requirements. This report covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection by selecting the 'all reports' link for The Beeches on our website at www.cqc.org.uk

The Beeches is a care home for people with a learning difficulty or mental health condition and is located in the village of Brandesburton, close to the town of Driffield, in the East Riding of Yorkshire. It can accommodate up to 11 people under the age of 65. The home is located on the outskirts of the village but still close to local amenities and transport routes.

The registered provider is required to have a registered manager in post and on the day of the inspection the home was being managed by two people on a 'job share' basis. Although neither manager was registered with the Care Quality Commission (CQC), both had submitted applications for registration. A registered manager is a person who has registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the service is run.

At the inspection on 5 August 2015 we found that the registered provider had carried out the improvements that were recorded in their action plan. There was a policy in place on the use of CCTV cameras, people at the home were aware of the location and purpose of the CCTV cameras and there was evidence that their consent had been sought.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service effective?

The service is effective.

People who lived at the home had been consulted about the use of CCTV cameras and their consent had been sought.

This meant that the provider was now meeting legal requirements. While improvements had been made we have not revised the rating for this key question; to improve the rating to 'Good' would require a longer term track record of consistent good practice.

We will review our rating for effective at the next comprehensive inspection.

Requires improvement



The Beeches

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

We undertook an unannounced focused inspection of The Beeches on 5 August 2015. This inspection was done to check that improvements to meet legal requirements planned by the registered provider after our February 2015 inspection had been made. We inspected the service against one of the five questions we ask about services: Is the service safe? Is the service effective? Is the service

caring? Is the service responsive to people's needs? Is the service well-led? This is because the service was not meeting some legal requirements. At this inspection we checked Is the service effective?

The inspection was carried out by an Adult Social Care (ASC) inspector.

We did not consult with people prior to this inspection as the purpose of the visit was to check the provider had made the improvements recorded in their action plan; this was submitted to the Care Quality Commission following the previous inspection.

On the day of the inspection we spoke with one of the home's managers, two people who lived at the home and a member of staff, and observed day to day life for some of the people who lived at the home. We checked documents in respect of the home's CCTV camera.

Is the service effective?

Our findings

At the last inspection of the service on 19 February 2015 we observed that there was a CCTV camera being used in the home's office. There was no evidence that people who lived at the home had been consulted about the use of CCTV cameras or that their consent had been sought.

This was a breach of Regulation 18 of the Health and Social Care Act (Regulated Activities) Regulations 2010, now Regulation 11 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

At the inspection on 5 August 2015 we saw that there was a suitable policy in place on the use of CCTV cameras. The policy identified that a CCTV camera was only used in the manager's office. We saw that there was a sign at both entrances to the home that informed people a CCTV camera was in operation. The manager told us that visitors to the home were informed verbally of the use of a CCTV camera in the home's office in addition to signs being displayed.

The manager told us that the purpose of using CCTV cameras had been explained to each person who lived at the home and we saw that each person had signed a form to record their consent. The form recorded that the person had been told that they could receive their medication or

have medical attention in another area of the home, rather than in the office, if they preferred. The form also recorded that, if a person lacked the capacity to understand a verbal explanation of the use of CCTV cameras, a best interest meeting would be held to ascertain their consent.

We spoke with two people who lived at the home and they confirmed they were aware that there was a CCTV camera in operation in the manager's office. They remembered that the use of the camera had been explained to them and that they had been asked to sign a form to record their consent to the use of this CCTV camera. Neither of the people we spoke with expressed any concern about the use of the camera and told us that they understood the camera was needed to increase the security of the home's office. Both confirmed that they could receive their medication and / or medical attention in their own room or in another area of the home if they preferred, and that they were able to have private conversations with people in other areas of the home. We saw that each person who lived at the home had signed a consent form; these consent forms were in the process of being filed in individual care plans.

The manager agreed that information about the use of a CCTV camera in the home's office would be included in the home's statement of purpose so that people who were interested in moving into the home were aware of this when they were making a decision about admission.