

Springcare (Kings Court) Limited

Kingscourt

Inspection report

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25 January 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Kingscourt is a care home providing nursing and personal care to 28 people at the time of the inspection. The service can support up to 37 people.

We found the following examples of good practice.

The environment was clean and hygienic with an enhanced cleaning schedule in place to minimise the spread of infection. Staff wore appropriate personal protective equipment (PPE) and had their competency to use this assessed on a regular basis.

All visitors to the service have checks on their temperature and are required to complete a questionnaire in line with current COVID-19 guidelines.

COVID-19 care plans had been devised by the service for individuals to take the risk of them being infected into account. All people who use the service are regularly tested, have their temperatures daily twice daily and have been vaccinated at least once. Staff are also subject to COVID-19 testing.

Despite restrictions; people who used the service appeared relaxed, comfortable and a home-like atmosphere was sustained. Relatives were happy with the support provided and felt that their relatives were safe living at Kingscourt.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Kingscourt

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25th January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.