

Isys Care Limited

Ashdale Care Home

Inspection report

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Date of inspection visit:
04 November 2020

Date of publication:
30 November 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Ashdale Care Home is a residential care home providing personal and nursing care to 15 people aged 65 and over at the time of the inspection. The service can support up to 22 people.

We found the following examples of good practice.

- The registered manager had implemented a robust system for all visitors which included a temperature check, hand sanitising and the requirement to wear a face mask upon entering the home. Detailed information was displayed around the home to remind people how to wash their hands effectively. A COVID-19 assessment was completed on arrival to all external visitors, this was carried out by an allocated member of staff.
- Staff were provided with the appropriate personal protective equipment [PPE]. Staff were knowledgeable on when to change PPE and had received enhanced training.
- The registered manager had registered for 'whole home testing' for staff and residents. The registered manager had a system in place to identify all who had been tested.
- Thorough risk assessments were carried out to assess the impact of COVID-19 on people and staff. Actions were taken to mitigate risks to people when needed.
- The Provider was very supportive of the registered manager and the well-being of the staff team. For example transport was provided to those who would normally use public transport to minimise the risk of transmission of COVID-19.
- Strict cleaning schedules were in place and appropriate decontamination processes were also in place.
- The registered manager undertook contingency planning in case there was a future outbreak of COVID-19. For example, agency staff would be available to cover potential staff absences. Assurances had been sought from the agency that staff had received a negative COVID-19 test and they would work only at this service.
- The registered manager had an admission process in place which minimised the risk of potential transmission of infection to people living at the home. For example, all people were isolated for two weeks following admission to the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Ashdale Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 4th November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.