

Chaos Support Ltd Stonecroft

Inspection report

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Date of inspection visit:
14 February 2022

Date of publication:
02 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Stonecroft is a service which provides short term (respite) care to young adults who are living with a learning disability and some complex health conditions. It is registered to accommodate five people at any one time. At this inspection four people were accommodated for respite care.

We found the following examples of good practice.

Stonecroft is a respite service, people stayed for short periods of time, although people in respite did not receive many visitors' procedures were in place should family and friends want to visit.

The layout of the premises ensured the risk of the spread of COVID-19 was reduced. Regular cleaning of all touch points and other key areas was carried out throughout the day. PPE was readily available, and we observed staff wearing PPE as required.

We observed systems and processes in place, in line with guidance, to ensure visitors to the home did not introduce and spread Covid-19. Policies were in place for professionals visiting, they are subject to a range of screening procedures, including showing evidence of Covid-19 vaccination and a negative lateral flow test before entry into the home was allowed.

Detailed risk assessments were in place for people who used the service which included guidance for staff to follow should the person display symptoms of COVID-19, how to safely access the community.

The provider had an up to date infection control policy in place and carried out appropriate environmental audits. The provider ensured staff were kept up to date with government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

inspected but not rated

Stonecroft

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 14 February 2022 and was announced. We gave the service one day's notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

This was a respite service procedure were in place if family or friends wanted to visit.
The provider was following current visiting guidelines.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.