

Fordington Surgery

Inspection report

The Surgery
91 High Street, Fordington
Dorchester
Dorset
DT1 1LD
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?	Good 
Are services effective?	Good 
Are services caring?	Good 
Are services responsive?	Good 
Are services well-led?	Good 

Overall summary

Following our annual regulatory review of the information available to us, we inspected this service on 12 December 2019. The service was last inspected in May 2016. It was rated as good for each of the five key questions and rated good overall. This inspection looked at the following key questions; was the service providing effective, responsive and well led services for the registered patient population. We decided not to inspect whether the practice was providing safe or caring services as there was no information from the annual regulatory review which indicated there was any change in quality for these domains.

This inspection focused on the following key questions:

- Are services effective?
- Are services responsive?
- Are services well led?

Because of the assurance received from our review of information, we carried forward the ratings for the following key questions:

- Are services safe? (Good)
- Are services caring? (Good)

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for safe, effective, responsive, caring and well led services because:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Services were tailored to meet the needs of individual patients. They were delivered in a flexible way that ensured choice and continuity of care.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.
- Governance systems were effective and regularly reviewed.
- The practice was engaged in local initiatives and worked alongside partners in the local healthcare system.

We have rated this practice as good overall and good for all population groups.

The area where the practice should make improvement are:

- Continue to implement actions with a view to improving uptake for the cervical screening programme.
- Review the prescribing of hypnotic medicines to identify appropriate actions to bring about a reduction in prescribing, as appropriate.
- Continue to review the monitoring, care and treatment provision of patients with long term conditions to ensure positive patient outcomes and reduce exception reporting, where appropriate. Specifically, in the management of Diabetes.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

Our inspection team was led by a CQC lead inspector. It included a GP specialist advisor.

Background to Fordington Surgery

Fordington Surgery is located at The Surgery, 91 High Street, Fordington, Dorchester, Dorset

DT1 1LD. The surgery is in the town of Dorchester which has a population of about 20,000 people.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, family planning, surgical procedures and treatment of disease, disorder or injury.

Fordington Surgery is within the NHS Dorset Clinical Commissioning Group and provides services to approximately 4,800 patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

There are two GP partners, both male and three female salaried GPs. The nursing team comprises two nurses, one emergency medical practitioner and two healthcare assistants. The practice is a training practice and has a registrar, training to be a GP. The clinical team is supported by a practice manager, a deputy practice manager and an administration and a reception team.

The practice population ethnic profile is predominantly White British. It is in an area of relatively high affluence though there are pockets of social deprivation within the practice area. The average male life expectancy for the practice area is 82 years which is higher than the national average of 79 years; female life expectancy is 85 years which is two years higher than the national average.