

PLUS (Providence Linc United Services) Montbelle Road

Inspection report

88 Montbelle Road
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11 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Montbelle Road is a 'care home'. The home accommodates up to five people who have learning disabilities or live with autism. At the time of the inspection five people were using the service.

We found the following examples of good practice.

- The home had arrangements in place to test both people and staff for COVID-19, in line with the current guidelines on testing. Appropriate staff had been trained to carry out these tests. People and some staff had received a first dose of the vaccine.
- There was an enhanced programme of cleaning to reduce the risk of infection. Staff had received recent training in infection control which had been updated to include information on managing the risk of the spread of COVID-19 and the use of Personal Protective Equipment (PPE).
- The service had a range of information about COVID-19 and how to reduce infection risks available in different formats. These included posters for staff and people to refer to; this reminded them about the need to socially distance and how to wash their hands.
- There were appropriate screening procedures and measures in place in place for visitors including testing for COVID-19, checking their temperatures and providing them with PPE. People were supported to keep contact with their families through mobile devices.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Montbelle Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection was carried out by one inspector. It took place on 11 February 2021 and was announced. The service was invited to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.