

Antron Manor Care Limited

# Antron Manor

## Inspection report

Antron Hill  
Mabe Burnthouse  
Penryn  
Cornwall  
TR10 9HH

Tel: 01326376570

Date of inspection visit:  
18 January 2021

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01 February 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Antron Manor is a residential care home that provides accommodation and care for up to 16 predominantly older people. The service is a detached three-story property set within its own grounds in a village location.

We found the following examples of good practice.

Staff were following up to date infection prevention and control guidance to help people to stay safe. The provider had arranged for all staff to receive training supplied by the local General Practice on the appropriate use of personal protective equipment (PPE). Additional on-line infection control training had been made available to the staff team.

The service has good stocks of PPE and had purchased additional equipment including higher specification masks, visors, scrubs, and arm and hair coverings for use in the event there was an outbreak within the service. The registered manager and senior carers routinely worked alongside care staff and ensured best infection control practices were followed.

Additional housekeeping staff had been recruited and cleaning staff were now on duty every day. High contact areas were cleaned regularly throughout each shift and cleaning procedures had been reviewed and updated.

The provider had installed a temporary visiting room in the service garden with separate entrances for people and their visitors. A permanently installed clear wall minimised risks of infection and heating was provided to enable visits to be completed safely and comfortably. Visits were by appointment only and the visiting room was cleaned thoroughly between uses. In addition, WIFI internet was available throughout the service and staff regularly supported people to make video calls to friends and relatives.

People and staff were being regularly tested in accordance with current guidelines. Appropriate admission procedures had been developed and everyone who moved into or returned to the service from hospital was initially cared for in isolation.

People were able to access the service's communal areas if they wished but most people were currently choosing to spend most of their time in their rooms. New more easily cleaned furniture had been installed in one of the lounge areas. People were complimentary of the service and the staff team, their comments included, "They are looking after me very well indeed" and "I am all right thank you. They are looking after me".

The registered manager communicated regularly with people, staff and relatives to make sure everyone understood the precautions being taken, and how to keep people safe.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Antron Manor

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 January 2021 and was unannounced.

# Is the service safe?

## Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.