

Abbeyfield Hoylake & West Kirby Society Limited

Abbeyfield Lear House

Inspection report

Lear House
17 Darmonds Green, West Kirby
Wirral
Merseyside
CH48 5DT

Date of inspection visit:
21 January 2022

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04 February 2022

Tel: 01516251883
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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Abbeyfield Lear House is registered to provide accommodation with personal care for up to 33 older people some of who may be living with dementia. It is in West Kirby on the Wirral peninsula and the rooms, some of which are en-suite, are set across two floors. At the time of our inspection, 20 people were living at Abbeyfield Lear House.

We found the following examples of good practice.

People were supported to maintain contact with family and friends in creative ways. The activity coordinator supported people to use online video calls to keep in touch with family and friends. The service had adapted an area into a visiting pod, which visitors could book. This was accessed directly by its own door and there was a plastic screen and intercom system so people could see and talk to visitors without them entering the home.

Some communal areas of the home had been recently refurbished and suitable furnishings, such as chairs which could be easily cleaned, were in place.

Everyone living in the home had an individual COVID-19 risk assessment and care plan. Reasonable adjustments had been made to ensure people who had to isolate did not become distressed or disturbed by their isolation.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Abbeyfield Lear House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.