

Broad Horizons Limited

Mill House

Inspection report

102 Mill Road
Mile End
Colchester
Essex
CO4 5LJ

Tel: 01206845378

Date of inspection visit:
29 January 2021

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01 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Mill House provides accommodation and personal care for up to four people with a learning disability. At the time of the inspection, four people were living in the service. The premises is a residential property in keeping with the other houses in the area.

We found the following examples of good practice.

The premises were very clean and hygienic. Cleaning schedules were in place including for touch points.

Personal Protective Equipment (PPE) and appropriate handwashing and sanitising facilities were available to staff.

People using the service and staff were taking part in regular COVID-19 testing and people's temperatures were taken daily.

The local authority has provided training on the wearing of PPE and pictorial guidance was displayed. There were pictorial hand washing signs at sinks for people using the service

People were supported to stay in touch with their families through telephone calls and electronic devices.

People accessed the community for drives and for exercise in local safe spaces.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Mill House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 January 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.