

Derbyshire County Council

Ladycross House Care Home

Inspection report

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02 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Ladycross House is a residential care home that provides personal care and accommodation for up to 35 older people who may also be living with dementia. At the time of our inspection there were 13 people receiving a service. The accommodation comprises of four linked units on the ground floor. At the time one unit was not being used. Each unit had communal bathrooms and toilets plus spaces for dining, relaxation and activities. There was also a larger communal area for dining and activities within the home.

We found the following examples of good practice.

- At the time of the inspection arrangements had been made for visits with family to take place in line with Government guidelines. People had also been supported to maintain contact with families and friends through video and telephone calls.
- The manager had introduced a flexi-breakfast which was available in the large communal space. This option provided people with an opportunity to socialise in a safe space.
- Personal protective equipment (PPE) was readily available throughout the home; appropriate donning and doffing areas were seen and PPE was observed to be worn by staff in line with current government guidance.
- Staff and people living at the service continued to receive a Covid 19 test as part of the Governments whole home testing scheme. This enabled the provider to respond swiftly to any Covid positive tests and to take appropriate action.
- Staff were supported with individual risk assessments. This included consideration of staff from black, Asian and minority ethnic groups or those who had existing health conditions, to ensure they were supported effectively.
- The manager had completed audits in relation to infection control and any actions identified during these had been followed up.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Ladycross House Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 2 November 2020 and was announced.

Is the service safe?

Our findings

S5□How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was in place and it was currently being reviewed to meet any new Covid guidance.

We have also signposted the provider to other resources to develop their approach. In particular further information on guidance for non-healthcare settings to assist with prevention and control of the Covid19 virus. The manager has assured us they will implement any changes required.