

Prime Life Limited

Stoneygate Oaklands

Inspection report

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Date of inspection visit:
13 August 2020

Date of publication:
09 September 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Stoneygate Oaklands is a 'care home'. People in care homes receive accommodation and nursing or personal care, this home provides accommodation for up to 44 people. CQC regulates both the premises and the care provided, and both were looked at during this inspection. There were 42 people in the home at the time of the inspection.

We found the following examples of good practice.

- The provider ensured there was a sufficient stock of Personal Protective Equipment (PPE) and we observed staff wearing this in line with national guidance.
- The people using the service had varying degrees of mental health needs, though had taken on board social distancing requirements. Some people had chosen to remain in their bedrooms.
- People that were admitted to the service were tested prior to admission and placed on 14 day shielding and re-tested following the initial shielding period.
- People with positive deprivation of liberty standards (DoLS) conditions, for example, shopping were continuing to visit local shops which meets the set conditions. The DoLS standards protects people by ensuring those who cannot consent to their care or other aspects of daily living are not restricted or deprived of their liberty.
- The registered manager and senior staff had additional infection control training from health care services which had been relayed to other staff in the home.
- The home had an infection control lead link who was available to answer any staff queries.
- Currently no agency staff were required, though there was a company wide plan in place to use the same agency staff working the same shift pattern.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Stoneygate Oaklands

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 13 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.