

HC-One Oval Limited

Altham Court Care Home

Inspection report

Altham Terrace
Lincoln
Lincolnshire
LN6 7SP

Tel: 01522511373

Date of inspection visit:
17 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Altham Court Care Home is a care home providing personal and nursing care for up to 48 older people. There were 27 people living in the home at the time of the inspection.

We found the following examples of good practice.

- Sufficient stocks of personal protective equipment (PPE) including masks, gloves, aprons and hand sanitiser, were available. PPE stations were located in appropriate areas of the home.
- Staff received training about IPC which included how to put on, take off and dispose of PPE. Staff were observed to be using PPE in line with government guidance.
- Enhanced cleaning schedules were in place. The home was clean and hygienic. Regular checks were carried out to ensure IPC guidance was followed.
- The provider's Infection prevention and control (IPC) policy was up to date and reflected current national guidance.
- People and staff underwent regular COVID-19 testing in line with government guidance.
- A recent outbreak was well-managed and staff worked with local health and social care agencies to keep people safe. People were supported to keep in contact with relatives and friends through video and telephone calls and emails during the outbreak.
- The provider kept their visiting policy under review and had arrangements in place to minimise the risk of spreading infection.
- Arrangements were in place to ensure people's mental health and well-being were supported during the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Altham Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 December 2020 and was announced on the day of the inspection.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.