

# The Drive Surgery

## Inspection report

68 The Drive  
Ilford  
IG1 3HZ  
Tel: 02085543014

Date of inspection visit: 26 July 2023  
Date of publication: 08/12/2023

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

### Ratings

Overall rating for this location

Good



Are services effective?

Requires Improvement



# Overall summary

We carried out a desktop focused review of The Drive Surgery on 26 July 2023. Our focused review looked at the key question of Effective. Overall, the practice is rated Good. At this desktop review we rated the key question of effective as follows: -

Effective - Requires improvement

Following our previous focused inspection held at the practice on 9 May 2022, we rated the practice overall as good, except for key question effective, which was rated as requires improvement.

The full reports for previous inspections can be found by selecting the 'all reports' link for The Drive Surgery on our website at [www.cqc.org.uk](http://www.cqc.org.uk)

## Why we carried out this desktop review.

We carried out this focused desktop review on 26 July 2023 in line with our inspection priorities.

## How we carried out the desktop review

This focused desktop review was carried out in a way which enabled us to conduct this review remotely without the need to visit the site.

This included:

- Requesting evidence from the provider in advance of our focused desktop review.

## Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we reviewed requested information sent by the practice
- information from our ongoing monitoring of data about services

We found that:

- The practice had established systems and processes in place to ensure the timely recall of patients requiring cervical screening and childhood vaccinations.
- There had been a slight decline in the uptake of childhood vaccinations and cervical screening when compared with official vaccination and cervical screening data used at our last focused inspection.
- Unverified data provided by the practice, did not reference all childhood vaccination indicators to enable the inspection team to make comparisons with official data.

Whilst we found no breach of regulation, the provider **should:**

- Continue with efforts to improve the uptake of childhood immunisations and cervical screening.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

# Overall summary

**Dr Sean O’Kelly BSc MB ChB MSc DCH FRCA**

Chief Inspector of Health Care

## Our inspection team

Our inspection team consisted of a CQC lead inspector.

## Background to The Drive Surgery

The Drive Surgery is located at:

68 The Drive

Ilford

Essex

IG1 3HZ

The Drive Surgery is a part of the wider North East London Health and Care Partnership. The Drive Surgery holds a Primary Medical Service (PMS) contract with NHS England) and delivers Primary Medical Services (PMS) to a patient population of about 7,300.

Information published by Public Health England shows that deprivation within the practice population group is in the seventh lowest decile (out of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is approximately 22% White, 8% Black, 62% Asian, 4% Mixed, and 4% Other.

The age distribution of the practice population closely mirrors the local and national averages. There are slightly more male patients registered at the practice compared to females. There is a large population of working age adults registered with the practice.

The practice is registered with the Care Quality Commission to carry on the regulated activities: -

- Diagnostic and screening procedures
- Maternity and midwifery services
- Treatment of disease, disorder or injury
- Family Planning

There is one female GP provider who was supported by a team of four salaried GPs who provide clinical care at the practice. Three male locums and three female locums GP's work approximately nine sessions between them. One male clinical pharmacist works approximately four sessions a week. There are two part-time nurses who work four sessions a week. There is one healthcare assistant who works varied sessions per week. The clinical staff are supported by a team of part-time reception staff and are supported by a part-time practice manager and a deputy practice manager. The local primary care network provides practice access to one clinical pharmacist who works at the practice one day per week.

The practice opening hours are as follows: -

- 8.00am to 7.00pm Monday to Friday
- 10.00am to 6:00pm Saturday
- 11am to 3pm Sunday

Extended access and Out of Hours services is provided by the local GP Hub network, where late evening and weekend appointments are available.