

SVP Health Care Limited

# The Old Vicarage Care Home

## Inspection report

2 Waterville Road  
North Shields  
Tyne and Wear  
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Tel: 01912570937

Date of inspection visit:  
13 January 2022  
17 January 2022

Date of publication:  
21 February 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Old Vicarage Care Home provides residential and nursing care for up to 36 older people including those living with dementia. At the time of our inspection there were 30 people living at the home. Accommodation is provided over two floors and consists of single bedrooms with en-suite facilities.

We found the following examples of good practice.

The registered manager had introduced a system for ensuring all professional visitors had been vaccinated.

Staff worked hard to ensure they did not rely on agency staff, reducing the impact on people who used the service.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Old Vicarage Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and 17 January 2022. Both visits were announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were somewhat assured that the provider was meeting shielding and social distancing rules. The registered manager acknowledged it was not always possible to ensure people who used the service maintained a social distance. There were additional safeguards in place, such as visors for staff, additional cleaning, and encouragement for people to have meals in rooms.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. The registered manager communicated key updates to staff and undertook regular audits and checks, but these could be better documented and shared.
- We were somewhat assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

We have also signposted the provider to resources to develop their approach.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

