

One Housing Group Limited

Baycroft Fairfield

Inspection report

Hitchin Road, Fairfield
Hitchin
SG5 4SW

Tel: 01462530465

Date of inspection visit:
16 April 2021

Date of publication:
11 May 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Baycroft Fairfield is a 'care home' providing accommodation, nursing and personal care for up to 75 people. At the time of our inspection there were 10 people using the service.

We found the following examples of good practice.

There was a designated area for visits to take place. Additional systems had been applied to support people with maintaining contact with family and friends which included window visits, use of computer tablets, telephone calls, use of social media and garden visits.

Internal training had been provided to all staff on how to wear, put on and take off personal protective equipment (PPE). This was continuously monitored by the registered manager and discussed during team meetings and supervision. In addition, formal competency checks were completed to ensure staff applied safe practice.

The provider had produced a safety and well-being guide for people and their families. This provided information in a pictorial format advising of the measures that the provider had taken during the COVID-19 pandemic to mitigate risk.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Baycroft Fairfield

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 April 2021 and was announced. The inspection was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks. We also asked the provider to send us infection prevention and control policies and audit findings.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.