

Barchester Healthcare Homes Limited Station Court

Inspection report

Station Road Ashington Northumberland NE63 8HE Date of inspection visit: 11 November 2020

Date of publication: 17 December 2020

Tel: 01670817222 Website: www.barchester.com

Ratings

Overall rating for this service

Is the service safe?

Inspected but not rated

Good

Summary of findings

Overall summary

Station Court is a residential care home that provides accommodation for a maximum of 64 people, some of whom are living with dementia. There were 55 people living there at the time of this inspection.

We found the following examples of good practice.

• Systems were in place to check any visitors before they entered the home to reduce the potential spread of infection.

• Staff wore personal protective equipment (PPE) and management staff checked they did this in the right way. Staff had training in infection prevention and control measures and PPE.

- Social distancing was encouraged, and furniture had been rearranged to promote this.
- Regular testing for Covid-19 was in place for people and the staff team.
- The home looked clean and housekeeping staff made sure they frequently cleaned key touch points, such as handrails and door handles.

Further information is in the findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that the service was adhering to infection prevention and control practices.

Inspected but not rated



Station Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 November and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.