

St Andrews Care Homes Ltd

Danecroft

Inspection report

3 Dane Lane
Wilstead
Bedford
Bedfordshire
MK45 3HT

Tel: 01234741573

Website: www.standrewscarehomes.co.uk

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09 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Danecroft is a care home which can accommodate up to 33 people living with various health conditions. Some of the people were living with dementia. The service is spread over two floors. 24 people were being supported by the service at the time of the inspection.

We found the following examples of good practice.

- People who tested positive for COVID 19 were cohorted in one area of the home to minimise the risk of the infection spreading. Staff had available Personal Protective Equipment (PPE) and were allocated to work on specific units. The provider ensured that additional PPE was available for staff to give extra protection when they had to work in different units in case of staff shortages.
- The service was closed to visitors at the time of the inspection, however when people received visits from relatives they were protected from the risk of infection. . The provider had created a room with glass partitioning and speakers were used so that conversations could be held between people and relatives. Having a safe barrier people could spend more time in private with their visitors.
- The provider had policies, procedures and contingency plans in place to respond promptly and maintain safe staffing levels in case of an outbreak. Risk to people were assessed and their needs prioritised to ensure every scenario of staff shortages was planned for and people were safe.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were not assured that the service was following safe infection prevention and control procedures to keep people safe at the time of the inspection. We have signposted the service to resources and guidance to develop their approach in some areas.

Inspected but not rated

Danecroft

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 November and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.