

Solihull Care Limited

Swallows Meadow Court

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Swallows Meadow Court provides nursing and personal care for up to 70 people over the age of 65. At the time of our visit 41 people lived at the home.

We found the following examples of good practice.

- A visitor protocol was in place. On arrival visitors were screened for symptoms of COVID-19 and completed a lateral flow test to ensure their visit could take place safely.
- Indoor visits took place in line with government guidance. A visiting pod divided by a Perspex screen was also in use. People used an intercom whilst in the pod to talk to each other.
- Staff used creative ways to communicate with people. They wrote things down for one person who had a hearing impairment. That meant the person could understand what staff were saying to them and was important because the person was unable to lip read because staff wore masks.
- The home was divided into four 'houses.' Staff worked solely on one house and did not wear their uniforms outside of the home to minimise the transmission of Covid-19.
- Cleaning schedules had been increased to minimise the spread of infection. Specialist cleaning equipment was used to ensure the environment and equipment in use was sanitised.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Swallows Meadow Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 April 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.