

Stockton-on-Tees Borough Council

# Rosedale Centre

## Inspection report

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23 October 2020  
27 October 2020

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

### About the service

Rosedale Centre is a short term residential care home providing rehabilitation and assessment of people's ongoing care needs. The home is registered to accommodate up to 44 people across four separate units, each of which have separate adapted facilities. People are generally admitted following discharge from hospital or from the community in an attempt to prevent hospital admission. On this occasion we inspected the Willows unit. There were two people living on the unit at the time of our inspection and a maximum capacity of ten. We found the following examples of good practice.

- The systems in place allowed people to be admitted to the home safely. There was a separate entrance which allowed direct access to the Willows unit for staff and ambulance admissions. This reduced the risk of cross infection. There was no movement of staff or residents between units.
- People isolating in Willows unit had their own dedicated staff who met all of their support needs.
- National guidance was followed on the use of personal protective equipment (PPE). There was clear signage on the correct use of PPE and handwashing techniques and staff had received appropriate infection control and prevention training.
- All non-essential visits into the home had been suspended at the time of the inspection so alternative measures such as video calls and window visits were being used to maintain contact with family members.
- The environment was very clean. Additional cleaning was taking place particularly of frequently touched surfaces such as light switches and door handles.
- There were detailed risk assessments to manage and minimise the risks Covid-19 presented to people who used the service, staff and visitors.
- Staff had been consulted with about their specific risks or concerns and the provider was taking all possible steps to keep them and people using the service safe.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

No ratings were awarded following this inspection. This inspection was undertaken to ensure the service was compliant with infection control and prevention measures.

### **Inspected but not rated**

# Rosedale Centre

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 23 and 27 October 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.