

# Ifield Medical Practice

## Inspection report

Lady Margaret Road  
Ifield  
Crawley  
West Sussex  
RH11 0BF  
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[www.ifieldmedicalpractice.co.uk](http://www.ifieldmedicalpractice.co.uk)

Date of inspection visit: 17/12/2018  
Date of publication: 30/01/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced comprehensive inspection at Ifield Medical Practice on 17 December 2018 as part of our inspection programme.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

**We have rated this practice as good overall. We rated it as good for its treatment of all the population groups.**

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Professor Steve Field** CBE FRCP FFPH FRCGP  
Chief Inspector of General Practice

## Population group ratings

<b>Older people</b>	<b>Good</b>	
<b>People with long-term conditions</b>	<b>Good</b>	
<b>Families, children and young people</b>	<b>Good</b>	
<b>Working age people (including those recently retired and students)</b>	<b>Good</b>	
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b>	
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b>	

## Our inspection team

Our inspection team was led by a CQC lead inspector and included a GP specialist adviser and practice manager specialist advisor.

## Background to Ifield Medical Practice

Ifield Medical Practice is located at Lady Margaret Road, Ifield, Crawley, West Sussex. RH11 0BF.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, family planning, maternity and midwifery services, surgical procedures and treatment of disease, disorder or injury.

Ifield Medical Practice is situated within the NHS Crawley Clinical Commissioning Group and provides services to approximately 10,300 patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider is a partnership of six GPs, three female and three male who registered with the CQC in April 2013.

*There are three nurses and one healthcare assistant. There is a practice manager and team of reception and administrative staff. The practice is not currently part of any wider network of GP practices.*

The practice age profile is similar to that nationally. The percentage of people in employment in the practice area is higher than local and national averages. The National General Practice Profile states that 83% of the practice population are white, 10% are from Asia the remainder a mix of ethnic origin. Information published by Public Health England, rates the level of deprivation within the practice population group as six, on a scale of one to ten, where level one represents the highest levels of deprivation. Male life expectancy is 79 years which is the national average. Female life expectancy is 83 years which again is the national average.