

Kesh-Care Limited

The Old Hall Residential Care Home

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Old Hall Residential Care Home is a service without nursing for up to 27 people. At the time of the inspection 22 people were living in the service.

We found the following examples of good practice.

- The provider ensured there was sufficient stock of Personal Protective Equipment (PPE) in place including masks, gloves, aprons and hand sanitiser. PPE stations were located throughout the service. Staff had access to PPE and were observed wearing this in line with national guidance.
- There was a system in place for staff entering the building. Staff used a separate external dwelling to change clothing, use handwashing facilities and don Personal Protective Equipment (PPE) before entering the main building.
- The service was clean with no offensive odours. The housekeeping team used an in-depth cleaning programme, including regular cleaning of high touch points throughout the day. Additional cleaning took place during the evening and night to ensure continuous cleaning was maintained.
- A recent outbreak of COVID 19 at the service had been managed well and the plans in place to support people had been utilised safely. Core staff had moved into the service to reduce the risk of spread of infection.
- The service followed the current guidelines for care home testing, an enhanced testing regime was implemented during the outbreak. This was to ensure if people or staff had contracted COVID 19, it was identified, and measures put in place in a timely way.
- Staff were trained in infection prevention and control (IPC). This included donning and doffing training, this is how to put on and remove PPE. Staff had also accessed Coronavirus Awareness training via an online course.
- Infection control policies had been updated to reflect current national guidance. Information and guidance were available to staff, relatives and people living in the service relating to COVID 19 and infection control.
- The provider put in place risk assessments clearly identifying people at high risk of COVID 19 and the measures in place to support them. This meant staff had clear guidance, how to support people during COVID 19.
- People were supported to keep in touch with their relatives. The provider had set up a visiting room to facilitate visits between people and their relatives. This included an outside access point to the room.
- Arrangements were in place to support people who were receiving end of life care to ensure relatives could access the home, including full PPE supplied. These measures meant people and their relatives could safely spend time together.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines

Inspected but not rated

The Old Hall Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 24 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.