

A&N Transforming Lives Limited Bournedale House

Inspection report

441 Hagley Road Birmingham West Midlands B17 8BL Date of inspection visit: 28 January 2021

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Tel: 01214204580

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bournedale House provides accommodation for a maximum of 11 older adults who may be living with dementia. There were nine people living at the home at the time of the inspection.

We found the following examples of good practice.

The provider utilised technology to meet care needs and support the delivery of care. Symptom checks, records of observations and care notes were stored as digital logs. This promoted timely and responsive care and support.

Staff were observed wearing PPE in line with Government guidance. Signs in the home prompted the staff team to maintain good infection control practices. Staff compliance with infection prevention and control procedures was monitored through a process of competency assessments and supervision which included observed practice.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated



Bournedale House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 28 January 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.

• We were somewhat assured that the provider was admitting people safely to the service. The provider was unaware of the current guidance on admission and care of people in care homes. This included guidance on the designated settings scheme for people discharged from hospital to a care home with a positive coronavirus (COVID-19) test.

- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.

• We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.

• We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

• We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.