

Wardington House Partnership

Wardington House Nursing Home

Inspection report

Wardington House
Wardington
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13 August 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Wardington House Nursing Home specialises in care and support for people living with Dementia and is registered for up to 60 people.

The provider had researched the most effective personal protective equipment and as a result had invested in powered air-purifying respirators (PAPRs) for staff to wear if providing care to people who had suspected or confirmed COVID 19. These respirator masks provided staff with the highest level of protection. The matron had delivered practical training to 88 care staff in small groups, so they could get used to wearing the respirator helmets and for people to get used to seeing staff in the respirators. Staff felt very well supported and protected by the provider.

The provider had implemented enhanced cleaning, including cleaning of regular contact points, four times a day. The provider had researched environmental decontamination and invested in three hydroxyl generators to keep the environment clear of bacterial and viral particles. Hydroxyls are safe naturally-occurring molecules created in the air by ultraviolet light from the sun. The generators create hydroxyls indoors and do not harm the occupants of a building. Hydroxyls destroy viruses and other bacteria in the air, on furniture, furnishings, or any other surfaces. The nurses had a system to rotate this equipment around the home to ensure all areas were covered.

The provider had created an isolation unit in an area of the home which was designated for people with suspected or confirmed COVID 19. The nurses used creative ways to keep staff knowledge current, including COVID 19 quizzes and online video clips of information. There were also regular handwashing training exercises to demonstrate to staff the importance of effective handwashing.

The provider had registered for regular testing of care staff with the government. When there was a delay in the supply of government testing kits, the provider had paid privately to have staff tested.

The provider had regularly written to relatives to keep them up to date on infection control measures. There were systems in place to enable relatives to visit all people outside and some people inside.

The provider had regularly written to staff thanking them for their hard work and stressing the importance of social distancing outside of work and the importance of good infection control.

The provider had robust systems in place to ensure that new people moving in, or people returning from hospital did not bring COVID 19 into the home. This included people being cared for in the isolation area of the home until they had received a test.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 13 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.