

NR & VGP Carehomes Ltd

Fleetwood Nursing Home

Inspection report

Grange Road
Fleetwood
Lancashire
FY7 8BH

Tel: 01253779290

Date of inspection visit:
03 December 2020

Date of publication:
04 January 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

About the service

Fleetwood Nursing Home is a care home providing personal care to 22 people at the time of our inspection. The service can support up to 30 older adults, some of whom may have mental health conditions. Bedrooms are of single occupancy over two floors, with passenger lift access. There are various communal spaces for people's comfort.

We found the following examples of good practice.

- The registered manager implemented enhanced infection control procedures to maintain people's safety during the pandemic. Staff had additional training and demonstrated a good awareness of practices, procedures and available guidance.
- Staff had access to good stocks of personal protective equipment (PPE) and were effectively trained in its use and disposal. Designated housekeepers worked very well with the care team in maintaining high standards in cleanliness and infection control.
- The registered manager reinstated visiting because they found lack of contact with relatives had a negative impact on people. The system was secure to retain everyone's safety. A relative said, "[My relative] deteriorated in hospital without that family contact. Now she's at Fleetwood Nursing Home we can see her and she has come on leaps and bounds. It's wonderful."
- Staffing levels were increased to ensure people were safe and their wellbeing was optimised. A staff member stated, "We have extra staff on so we're not compromising the residents' needs."
- The management team completed multiple audits to oversee everyone's safety and welfare. Staff and relatives spoke highly of the registered manager. A relative told us, "[The registered manager] is wonderful. I'm so grateful she's there, I feel incredibly reassured."
- When people were newly admitted to the home, staff and the management team followed national guidance. They created risk assessments to guide staff to people's support needs.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Fleetwood Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 03 December 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.