

Clovelly House Care Home Limited

Clovelly House Care Home

Inspection report

18 St Michaels Road
Newquay
Cornwall
TR7 1RA

Tel: 01637876668

Date of inspection visit:
23 February 2021

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12 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Clovelly House Care Home is a 'care home' that provides accommodation for a maximum of 19 adults, of all ages with a range of health care needs and physical disabilities. At the time of the inspection there were 17 people living at the service. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

We found the following examples of good practice.

The services had managed well during the Covid 19 pandemic and this was assisted due to effective protocols and systems in place

Policies and risk assessment processes were well established, and appropriately reviewed.

Testing routines were robust. For example all visitors were tested, and staff and people who used the service received regular testing, and had received the first dosage of vaccine against the virus.

Suitable visiting arrangements, for people's friends and relatives were in place. Effective visiting arrangements were in place

The service was very clean, additional cleaning routines were in place, and effective audit systems were in place

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was safe.

Further information is in the detailed findings below.

Inspected but not rated

Clovelly House Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 February 2021 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.