

Mary Feilding Guild

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Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Mary Fielding Guild is a care home registered to provide accommodation and personal care support to up to 43 older people in an adapted building across five separate units. The home provides a service to people who can maintain an independent lifestyle. People's rooms had en-suite and kitchenette facilities. At the time of our inspection 16 people were living at the home.

We found the following examples of good practice.

Visiting arrangements were in place. Visitors were supported to carry out lateral flow tests, to wear appropriate personal protective equipment (PPE), to have their temperature taken and to complete a COVID-19 questionnaire before entry. Lateral flow testing is a fast track test which allows the provider to receive a COVID-19 test result within 30 minutes. Visits from friends and family were on an appointment basis and in a separate space using a separate entrance to minimise the risk of the spread of infection. The provider followed guidance by suspending visits from family and friends following a positive COVID-19 case at the service. This helped to keep people safe and minimise the risk of spreading infection.

The provider followed national social distancing guidance. No more than two staff at any one time were allowed to make use of staff facilities. People were encouraged to stay two meters distance from each other and to wear face covering where appropriate. Extra measures were put in place to communicate with people with a hearing impairment on a one-to-one basis.

Where people tested positive for COVID-19 the provider followed individual isolation and grouping guidelines to help the service to contain the spread of COVID-19. A person with a positive test was appropriately isolated and increased infection control measures were put in place. People potentially exposed to COVID-19 had been appropriately grouped to reduce the risk of spreading COVID-19 following a hospital appointment.

The premises appeared clean and hygienic. The layout and facilities were used to support good practice related to infection control. Windows were open for ventilation and garden facilities used appropriately. The provider had learnt from positive COVID-19 tests and had increased cleaning to three times a day. They had implemented an audit trail of cleaning on the advice of health and social care professionals.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We were somewhat assured that the provider's infection prevention and control policy (IPC) was up to date and the service was accessing testing for people using the service. The provider had an IPC policy in place, however this required further updating to include information about personal protective equipment (PPE) use and staff welfare. IPC audits required updating to include checks on safe use of PPE. COVID-19 testing for people using the service and staff had been implemented in line with guidance, however, the provider had experienced difficulties obtaining tests for the month of December 2020 despite requesting adequate tests via the portal in advance.

We have also signposted the provider to resources to develop their approach.