

Qualia Care Limited

St Marys Nursing Home

Inspection report

St Marys Road
Moston
Manchester
Lancashire
M40 0BL

Tel: 01617111920

Date of inspection visit:
02 February 2022

Date of publication:
02 March 2022

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Summary of findings

Overall summary

St Mary's Nursing Home is a care home providing personal and nursing care to people aged 65 and over at the time of the inspection. The service can support up to 74 people. At the time of this inspection, 52 people were living at the home.

We found the following examples of good practice.

Staff wore personal protective equipment (PPE) appropriately. Staff had completed training in infection control, plus COVID-19 and donning and doffing of PPE. The provider was supporting people who used the service and staff to access regular testing; this included lateral flow device (LFD) testing for staff prior to the start of each shift. All residents and staff were double vaccinated.

The home was closed to non-essential visitors because of a COVID-19 outbreak at the time of this inspection however, we saw essential care giver visits were still taking place. We spoke with two nominated essential care givers on site and a third over the telephone. The home had built a pod area inside the home so other people could visit and speak with loved ones.

Social distancing was observed as far as it was practicable to do so. Changes to communal areas had been made to better promote social distancing, for example rearranging of furniture and a maximum of two people round dining tables. There were separate staffroom facilities for each unit. The home was clean and well-ventilated. Staff had access to cleaning products and cleaning schedules included high touch areas such as door handles and handrails, which were cleaned regularly.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

St Marys Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. We also received information of concern about visiting arrangements at this service.

This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 2 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

At the time of this inspection there was an outbreak of COVID-19 and the home was closed to visitors other than nominated essential care givers. We spoke with two essential care givers whilst on inspection and one other over the telephone. All were complimentary of the home's approach to visiting during the COVID-19 pandemic.

We saw the home had established other ways people could visit and speak with loved ones, for example pod visits. These were scheduled by appointment. We were assured that visiting arrangements aligned with government guidance and did not negatively impact on people living at St Mary's.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.