

Bupa Care Homes (CFHCare) Limited

Waverley Grange Care Home

Inspection report

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Date of inspection visit:
16 March 2021

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30 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Waverley Grange Care Home provides residential, nursing and respite care for older people who are physically frail. It is registered to accommodate up to 52 people. The accommodation is arranged in four units across the two floors of the home. At the time of our inspection there were 45 people living at the home.

We found the following examples of good practice.

Comprehensive policies and procedures had been developed to manage the risks associated with COVID-19. The provider ensured these were continually updated and communicated to staff as guidance changed. Regular infection control audits were completed to ensure appropriate standards were maintained. Staff told us they had felt well supported by the management team throughout the COVID-19 pandemic.

Regular testing was completed for staff, people living at Waverley Grange and their visitors. A testing centre had been established in an area separated from the home. Adequate stocks of personal protective equipment (PPE) were available. PPE stations had been established near people's rooms to ensure staff had easy access to equipment when supporting people. Staff told us they had received regular training on how to use PPE safely.

People were supported to maintain contact with their loved ones through the use of technology and face to face visits where possible. Guidance was shared with visitors regarding how visits were arranged and managed. In addition to people being supported to receive a designated visitor in their room, a sealed visiting pod was also available for additional visitors.

A high level of cleanliness was maintained and housekeeping staff kept records to demonstrate frequent cleaning of high touch areas. Furniture had been arranged to encourage people to maintain social distancing.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Waverley Grange Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.