

# Hounsfield Surgery

## Inspection report

Hounsfield Way  
Sutton On Trent  
Newark  
Nottinghamshire  
NG23 6PX  
Tel: 01636 821 023

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

# Overall summary

We carried out an announced focussed inspection of Hounsfield Surgery on 22 January 2020. This inspection was undertaken to follow up on breaches of regulations which had been identified at our previous inspection in October 2019 in relation to safe care and treatment and good governance, therefore the practice was not rated at this inspection.

The warning notices that we issued in October 2019 required the practice to achieve compliance with the regulations by 29 November 2019.

The practice is currently rated as **Inadequate** which remains unchanged until we undertake a full comprehensive inspection of the practice.

Previous reports for this provider can be accessed on our website at [www.cqc.org.uk](http://www.cqc.org.uk).

At this inspection we found that the requirements of the warning notices had been fully met.

Our key findings across the areas that we inspected for this focussed inspection were as follows:

- Safeguarding systems had been improved to keep patients safe.

- Staff checks were taking place which included pre-employment, immunisation records and professional registration.
- Systems to keep the premises safe and clean had been improved.
- Care records contained appropriate detail to keep patients safe.
- Medicines were now safely managed at the practice.
- Systems for reporting and learning from significant events and acting upon safety alerts were effective.
- Completed audits contained actions and timescales where appropriate.
- Staff training and appraisal records had improved.
- Comprehensive complaints processes were now in place.
- Policies and procedures were now easily accessible to staff and included duty of candour arrangements.

**Details of our findings are set out in the evidence table.**

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Our inspection team

Our inspection team consisted of a lead CQC inspector and GP Specialist Advisor.

## Background to Hounsfield Surgery

Hounsfield Surgery is registered with the CQC to carry out the following regulated activities: diagnostic and screening procedures, surgical procedures, maternity and midwifery services and treatment of disease, disorder or injury.

Hounsfield Surgery provides primary medical services to approximately 4222 patients through a general medical services contract (GMS). Patients are predominantly of white British origin, with only 1.2% of people within the practice area being from BME groups. The age profile of registered patients shows a higher percentage of patients aged over 65 compared to the national average at 23.7% compared to 17.3%. The age profile is generally in line with CCG averages. The practice's population are measured as being in the eight least deprived decile. Deprivation is lower than the CCG and national averages.

Hounsfield Surgery is located in a small village, Sutton on Trent, eight miles north of Newark-on-Trent in the county

of Nottinghamshire. The practice has two GP partners, (one male and one female), a salaried female GP, one practice nurse, one healthcare assistant, a practice manager, administrative staff and reception and dispensing staff. The practice treats patients of all ages and provides a range of medical services.

The practice reception is open between 8.30am and 6.30pm Monday to Friday, telephone lines are open from 8am. Appointments are offered between 8.30am and 5.50pm Monday to Friday. Pre-booked appointments are available from 6.30 to 8pm Monday to Friday at GP practices in Newark as part of a local extended access scheme. Weekend appointments are also available from GP practices in Newark as part of this scheme.

The practice has opted out of providing GP services to patients out of hours. During these times GP services are currently provided by Nottingham Emergency Medical Services (NEMS).