

Medicrest Limited

Acorn House - Croydon

Inspection report

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17 June 2016

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Ratings

Overall rating for this service

Good ●

Is the service safe?

Requires Improvement ●

Summary of findings

Overall summary

We carried out an unannounced comprehensive inspection of this service in December 2014. A breach of legal requirements was found. After the comprehensive inspection, the provider wrote to us to say what they would do to meet legal requirements in relation to the breach.

We undertook this focused inspection to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in relation to those requirements.

You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Acorn House - Croydon on our website at www.cqc.org.uk.

We found improvements had been made around the management of medicines and ensuring that they were safely administered to people using the service. There were now appropriate arrangements in place for the storage, administration, recording and disposal of medicines. Medicines kept on behalf of people using the service were being administered correctly with up to date records kept.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We found that action had been taken to ensure there were appropriate arrangements in place for the administration of medicines.

We could not improve the rating for safe from 'requires improvement' because to do so requires consistent good practice over time. We will check this during our next planned comprehensive inspection.

Requires Improvement ●

Acorn House - Croydon

Detailed findings

Background to this inspection

We undertook an announced focused inspection of Acorn House - Croydon on 17 June 2016.

This inspection was done to check that improvements to meet legal requirements planned by the provider after our December 2014 inspection had been made. We inspected the service against one of the five questions we ask about services: is the service safe? This is because the service was not meeting some legal requirements.

The inspection was carried out by one inspector. We spoke with the registered manager and one member of staff. We looked at the systems and records for the management of medicines.

Is the service safe?

Our findings

At our last inspection in December 2014, we found that safe practice was not always being followed when staff were administering medicines to people using the service. At this inspection, we found that improvements had been made.

During this inspection we observed a staff member administering medicines to people using the service. We saw that they were careful to make sure they were giving the medicines as prescribed to each person. They checked that the person had taken their medicine before signing the administration record.

We found that there were appropriate arrangements in place for the storage, administration, recording and disposal of medicines. People's medicines were stored securely. We also checked a sample of different medicines kept on behalf of people using the service and found that these were being administered correctly with up to date records kept.