

# Stroud Care Property Limited

# Stinchcombe Manor

## Inspection report

Echo Lane  
Stinchcombe  
Dursley  
Gloucestershire  
GL11 6BQ

Tel: 01453549162  
Website: [www.stroudcareservices.co.uk](http://www.stroudcareservices.co.uk)

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12 November 2020

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Stinchcombe Manor is registered to provide accommodation and personal care to 36 older people and people living with dementia. The home provides support to people who often can be anxious and exhibit behaviours which may challenge staff. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

At the time of our inspection 19 people were living at Stinchcombe Manor. Stinchcombe Manor is a large adapted home with a number of communal areas people can access, including lounges and dining rooms. The home is set in grounds which people were supported to access and enjoy.

We found the following examples of good practice at Stinchcombe Manor.

- The registered manager and provider ensured staff had access to appropriate personal protective equipment (PPE). There was appropriate PPE to care for people who were at risk or may have symptoms of COVID-19 and required support to self-isolate.
- All of the staff solely worked at Stinchcombe Manor which helped reduce the risk of infection into the home. Staff had received infection control and prevention training and support during the pandemic. The registered manager ensured staff used PPE in accordance with current guidance.
- People were supported with an activities programme tailored to their needs, which included support to interact with their loved ones remotely. The registered manager was reviewing guidance in relation to safe relative visiting which can take place indoors.
- The registered manager had implemented robust systems to ensure there was clear oversight in relation to infection prevention and control. The registered manager and head of housekeeping were carrying out infection control audits and cleaning schedules were in place to ensure the home remained clean and the risk of infection was reduced.
- The service followed recognised guidance in relation to the admission of people. The service understood the importance of supporting people to self-isolate if they exhibited symptoms of COVID-19. The registered manager had risk assessed people and staff members risks in relation to COVID-19. There were clear contingency plans in place in relation to seasonal flu and COVID-19.
- The registered manager had not implemented a regular testing programme for COVID-19 due to the departure of one member of staff. They had arranged for staff to have Covid-19 testing on an 'as required' basis when required. As part of the inspection process we signposted the service to local authority commissioners. Following this review, a routine testing programme was implemented.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were mostly assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Stinchcombe Manor

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes. While we focused on the care home as part of this review, the service was part of a wider community, which were also discussed as part of this review.

This inspection took place on 12 November 2020 and was announced.

# Is the service safe?

## Our findings

- We were assured that the provider and registered manager was preventing visitors from catching and spreading infections.
- We were assured that the provider and registered manager was meeting shielding and social distancing rules.
- We were assured that the provider and registered manager was admitting people safely to the service.
- We were assured that the provider and registered manager ensured staff were using PPE effectively and safely.
- We were assured that the provider and registered manager was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider and registered manager was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We signposted the provider to local commissioners to develop their approach to routine testing.