

Dr VK Chawla's Practice

Quality Report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good



Are services safe?

Good



Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out a focussed, desk based review inspection at Dr VK Chawla's Practice on 11 October 2017. We found the practice to be good for providing safe services and it is rated as good overall.

We previously conducted an announced comprehensive inspection of the practice on 17 November 2016. As a result of our findings, the practice was rated as requires improvement for providing safe services and rated as good for providing effective, responsive, caring and well led services, which resulted in an overall rating of good. At that time, we found that the provider had breached Regulation 18 (1) (Staffing) of the Health and Social Care Act 2008 due to an absence of systems for monitoring the status of staff members' annual basic life support training.

We undertook this focussed desk based inspection to check that the practice had taken action to meet the legal requirements.

This report only covers our findings in relation to those areas where requirements had not been met. You can read the report from our last comprehensive inspection by selecting the 'all reports' link for Dr VK Chawla's Practice on our website at www.cqc.org.uk/location/1-523702115.

Our key findings across all the areas we inspected were as follows:

- The practice had taken action to ensure that there were appropriate arrangements in place to monitor the status of clinical staff members' annual basic life support training.

Professor Steve Field CBE FRCP FFPH FRCGP

Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services.

When we inspected in November 2016, we noted that the practice locum GP's annual basic life support (BLS) training had lapsed by two months. We asked the provider to take action and at this inspection records confirmed that the locum GP had attended BLS training within the previous 12 months.

Good



Summary of findings

The six population groups and what we found

We always inspect the quality of care for these six population groups.

Older people

The practice is rated as good for the care of older people. As the practice was found to be providing good services overall, this did not affect the rating for the population groups we inspect against.

Good



People with long term conditions

The practice is rated as good for the care of people with long term conditions. As the practice was found to be providing good services overall, this did not affect the rating for the population groups we inspect against.

Good



Families, children and young people

The practice is rated as good for the care of families, children and young people. As the practice was found to be providing good services overall, this did not affect the rating for the population groups we inspect against.

Good



Working age people (including those recently retired and students)

The practice is rated as good for the care of working age people (including those recently retired and students). As the practice was found to be providing good services overall, this did not affect the rating for the population groups we inspect against.

Good



People whose circumstances may make them vulnerable

The practice is rated as good for the care of people whose circumstances may make them vulnerable. As the practice was found to be providing good services overall, this did not affect the rating for the population groups we inspect against.

Good



People experiencing poor mental health (including people with dementia)

The practice is rated as good for the care of people experiencing poor mental health (including people with dementia). As the practice was found to be providing good services overall, this did not affect the rating for the population groups we inspect against.

Good



Dr VK Chawla's Practice

Detailed findings

Our inspection team

Our inspection team was led by:

Our inspection team was led by a CQC Lead Inspector.

Why we carried out this inspection

We carried out a desk based review inspection of this service on 11 October 2017 under Section 60 of the Health

and Social Care Act 2008 as part of our regulatory functions. This was because the service was not meeting some legal requirements during our previous visit on 17 November 2016.

The inspection was conducted to check that improvements planned by the practice to meet legal requirements had been made.

How we carried out this inspection

During our desk based inspection we reviewed information provided by the practice.

Are services safe?

Our findings

Overview of safety systems and processes

When we inspected in November 2016, we noted that the practice locum GP's annual basic life support (BLS) training

had lapsed by two months. We asked the provider to take action and at this inspection records confirmed that the locum GP had attended BLS training within the previous 12 months.

The provider had also introduced a pre-employment checklist for clinical staff members which covered areas such as annual basic life support training, medical indemnity insurance and safeguarding training.