

Rotherwood Healthcare (Roden Hall) Limited

Roden Hall Nursing Home

Inspection report

Roden
High Ercall
Telford
Shropshire
TF6 6BH

Tel: 01952770130

Date of inspection visit:
03 December 2020
09 December 2020

Date of publication:
22 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Roden Hall Nursing Home is a nursing home registered to provide personal and nursing care for up to 68 people. At the time of our inspection the service was supporting 35 people across three separate areas, each of which had separate adapted facilities. We did not look at the whole service and solely inspected the unit that had been identified for the designated setting which accommodated 10 people.

We found the following examples of good practice.

- People residing on the unit identified for the designated care setting were supported in a self-contained area of the home that was accessed via a separate entry. People had their own en-suite facilities and were supported by a staff cohort who worked solely on the unit to reduce the risk of transmission of Covid-19.
- People were supported by staff who were trained in infection prevention and control (IPC) and wore Personal Protective Equipment (PPE) in line with current guidance. The provider had produced a video to support staff with donning and doffing PPE which they had updated to ensure it was in line with current guidance.
- The designated care setting appeared clean and hygienic. Cleaning schedules were in place and daily checks were undertaken to monitor cleanliness and staff compliance with the provider's infection control policy.
- People were supported to communicate with their relatives via telephone and video calls. Window visits were planned to enable relatives to visit people residing on the designated unit safely whilst communicating with them via a telephone or tablet.
- The provider had developed information cards which provided staff with concise information regarding providing care to people during the Covid-19 pandemic to ensure support was provided in line with current guidance.
- Staff risk assessments were undertaken and where staff were identified as being at higher risk of Covid-19, measures were put in place to mitigate the risk.
- IPC audits were in place and where actions were identified, these were addressed in a timely manner.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Roden Hall Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 3 and 9 December 2020 and was announced. We conducted our second visit because the location of the area to be used as the designated care setting was changed by the provider.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.