

Prime Life Limited

Holmes House Care Home

Inspection report

Kenilworth Road
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12 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Holmes House provides accommodation and personal care for up to 49 older people. All rooms are en – suite and there are communal facilities on both the ground and first floor.

We found the following examples of good practice.

- The service had good infection prevention controls in place to prevent the spread of infection. This included utilising technology such as wall mounted electronic thermometers as you entered the premises.
- The service was facilitating visits through the implementation of new outdoor pods.
- There was a separate isolation suite on the first floor of the premises to prevent cross contamination and the spread of the COVID 19.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured staff were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Holmes House Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 November 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.

We have also signposted the provider to resources to develop their approach.

- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.