

Halfway Surgery

Inspection report


68a New Road
Chatham
ME4 4QR
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www.halfwaysurgery.co.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

We carried out an announced comprehensive inspection at Halfway Surgery on 30 October 2018. The overall rating for the practice was good. However, the practice was rated requires improvement for providing safe services and a Requirement Notice was served in relation to breaches of The Health and Social Care Act 2008 (Regulated Activities) Regulations 2014: Regulation 12 Safe care and treatment, found at this inspection. The full comprehensive report on the October 2018 inspection can be found by selecting the 'all reports' link for Halfway Surgery on our website at www.cqc.org.uk.

After our inspection in October 2018 the practice wrote to us with an action plan outlining how they would make the necessary improvements to comply with the Requirement Notice served.

This inspection was an announced focussed follow-up inspection carried out on 2 October 2019 to confirm that the practice had carried out their plan to meet the legal requirements in relation to the breaches in regulations that we identified in our previous inspection on 30 October 2018. This report only covers findings in relation to those requirements.

Our judgement of the quality of care at this service is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information from the provider, patients, the public and other organisations.

This practice remains rated as good overall. The practice is now rated as good for providing safe services.

At this inspection we found:

- Sufficient improvements to the arrangements for managing medicines in the practice had taken place.
- The practice had continued to monitor and improve patient uptake for breast and bowel screening.
- The practice had continued to implement and monitor the effectiveness of the action plan to carry out all remaining physical and medicine reviews for patients with learning disabilities.
- The practice had continued to monitor and improve national GP patient survey patient satisfaction scores.

The areas where the provider **should** make improvements are:

- Continue to monitor and improve patient uptake for breast and bowel screening.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Our inspection team

Our inspection team was led by a CQC Inspector.

Background to Halfway Surgery

- The provider is The College Practice.
- Halfway Surgery is located at 68a New Road, Chatham, Kent, ME4 4QR. The practice has a general medical services contract with NHS England for delivering primary care services to the local community. The practice website address is www.halfwaysurgery.co.uk.
- As part of our inspection we visited Halfway Surgery, 68a New Road, Chatham, Kent, ME4 4QR only, where the provider delivers regulated activities.
- Halfway Surgery has a registered patient population of approximately 4,000 patients. The practice is located in an area with a higher than average deprivation score.
- There are arrangements with other providers (MedOCC) to deliver services to patients outside of the practice's working hours.
- The practice staff consists of one GP Partner (female), one long-term locum GP (male) employed via an agency, one practice manager, one clinical nurse lead (female), one practice nurse (female), one practice nurse / end of life facilitator (female) as well as reception and administration staff. The practice also employs other locum GPs via an agency.
- Halfway Surgery is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, family planning, surgical procedures and treatment of disease, disorder or injury.