

Whitelodge Alveley Limited

Arden Grange Nursing & Residential Care Home

Inspection report

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19 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Arden Grange Nursing & Residential Care Home is a residential care home which provides personal and nursing care to up to 45 people. The home can support older people, younger adults, people who have a physical disability, sensory impairment or learning disabilities or autistic spectrum disorder.

We found the following examples of good practice.

Clear infection control systems were in place, however a few staff were observed not following these in regards to ensuring good hand hygiene at all times.

Visiting arrangements followed current government guidance for routine visits and the use of essential care givers.

Hand sanitiser and personal protective equipment (PPE) was readily available at the home. The home had sufficient supplies of PPE.

People, staff and essential care givers took part in the home's COVID-19 testing regime, which followed current government guidance. Appropriate processes were in place should anyone display any symptoms of Covid-19.

The registered manager reported good support from the local health professionals during a current COVID-19 outbreak at the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Arden Grange Nursing & Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 19 January 2022 and was unannounced. However, we gave short notice from outside the home due to the risks associated with COVID-19. We needed to discuss the infection, prevention and control measures in place before we entered the home.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were somewhat assured the provider was using PPE effectively and safely. Most staff demonstrated good infection control practices. However, we saw a few staff who touched their masks or had contact with different people without washing or sanitising their hands.
- We were somewhat assured the provider was making sure infection outbreaks can be effectively prevented or managed. One area of the home had been zoned from the rest of the home due to a COVID-19 outbreak. Clear systems were in place to ensure good infection control when entering and leaving this zoned area. However, we saw one staff member who did not follow these systems despite having received appropriate training and clear signage being in place.

We shared this with the registered manager who told us they would remind staff of infection control procedures and increase their observations of staff practice.

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were

vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.