

Mr George Dixon & Mrs Angela Dixon & Mrs Susan Ellis

Ascot Nursing Home - Middlesbrough

Inspection report

19-21 The Crescent
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Middlesbrough
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Tel: 01642825283

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03 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Ascot Nursing Home – Middlesbrough provides residential and nursing care for up to 34 older people. It is an adapted building located in a residential area which supports people over three floors. At the time of inspection, there were 31 people living at the service.

We found the following examples of good practice.

- Quality assurance measures supported staff to manage the risks of cross infection. Staff had received training in infection prevention and control and donning and doffing PPE. Checks of competency to use PPE and handwashing were regularly completed.
- People and staff were involved in testing regimes. This supported staff to react quickly when outbreaks occurred. Contingency plans were implemented to ensure to minimise the risk of harm to people.
- The service was clean throughout. High risk touch point areas were regularly cleaned. The environment had been robustly assessed to manage the risks of cross infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ascot Nursing Home - Middlesbrough

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 31 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- People received visitors in-line with Government guidance. Staff supported people to maintain contact with their loved ones.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.