

HC-One Limited

Harley Grange Nursing Home

Inspection report

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Date of inspection visit:
28 January 2022

Date of publication:
11 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Harley Grange Nursing Home is nursing home. The service provides accommodation and personal care for up to 34 older people, including people living with dementia. At the time of our inspection, there were 15 people using the service

We found the following examples of good practice:

The service was clean and there was regular cleaning of high touch point areas. Good governance ensured that this clean environment was maintained.

Visiting procedures were robust to reduce the risk of COVID-19. All visitors followed current government guidance, including: taking a covid test before entering the service, putting on suitable personal protective equipment (PPE) and only accessing safe and suitable areas of the service.

Staff had received training in COVID-19, and infection prevention and control. We saw that staff followed best practice guidance. Information and ongoing government guidance in the management of COVID-19 was shared with staff.

Staff participated in the testing and vaccination programme. We observed staff wearing the correct PPE throughout our inspection. Staff knew the current government guidelines and spoke positively about the support they had received from the registered manager and provider.

People had been supported to participate in the COVID-19 testing programme and vaccination programme.

People's individual risks in relation to COVID-19 had been assessed. Where people could not consent to having vaccinations or COVID-19 tests, clear mental capacity assessments and best interest decisions had been completed to ensure people's human rights were respected.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below

Inspected but not rated

Harley Grange Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The service facilitated visits in a safe way and in line with government guidance. Visitors were supported to access personal protective equipment and see people in a safe way.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.