

The Abbeyfield (Maidenhead) Society Limited

Winton House

Inspection report

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Windsor
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Date of inspection visit:
10 March 2021

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22 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Winton House is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. Winton House can accommodate up to 36 people across two floors, each of which has separate adapted facilities. The service provides care to older adults. People live in their own bedrooms and have access to communal facilities such as bathrooms, lounges, activities areas and garden access. Two of the bedrooms is reserved for respite. Winton House can offer day care facilities for non-residents by arrangement. At the time of our visit there were 21 people using the service.

There were sufficient supplies of personal protective equipment (PPE) including masks, gloves, aprons and hand sanitiser. Staff had received training in infection prevention and control, PPE including donning and doffing and hand hygiene.

PPE was kept in and near people's rooms for staff to easily access when they were supporting people with personal care. PPE was disposed of safely in clinical waste bins which helped reduce the risk of cross contamination.

A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. This meant swift action could be taken if any positive results were received.

The home was clean and well maintained.

The environment had been adapted to encourage social distancing. Communal areas were arranged to enable enough space between people. We saw people engaged in social activities in a safe environment.

A visitor's hub had been created for people to meet with family and friends. This was accessed separately from the home to minimise the risk of infection spread. An easy booking system was in place to stagger visitors to minimise contact with staff and people using the service. After a visit the room was cleaned.

Cleaning and infection control policies and procedures had been updated in line with Covid-19 guidance to help protect people, visitors and staff from the risk of infection

Infection control audits and checks were carried out. Managers spoke positively about the commitment and dedication staff had shown, which had helped to minimise the impact of the pandemic on people's health and wellbeing.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Winton House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using personal protective equipment effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.