

Mr. William Dryden

Castle Rising Dental Surgery

Inspection report

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Overall summary

We undertook a follow up focused inspection of Castle Rising Dental Surgery on 20 September 2022. This inspection was carried out to review in detail the actions taken by the registered provider to improve the quality of care and to confirm that the provider was now meeting legal requirements.

We undertook a comprehensive inspection of the practice on 10 May 2022 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well-led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for Castle Rising Dental Surgery on our website www.cqc.org.uk.

When one or more of the five questions are not met, we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the areas where improvement was required.

As part of this inspection we asked:

- Is it well-led?

Our findings were:

We found this practice was providing well-led care in accordance with the relevant regulations. The provider had made improvements in relation to the regulatory breach we found at our previous inspection. In general, improvements were noted in auditing systems, electrical and fire safety, and staff recruitment.

There were areas where the provider could make improvements. They should:

- Ensure that all loose and uncovered items in treatment room drawers are covered to prevent aerosol contamination.

Background

Summary of findings

Castle Rising Dental Practice provides private dental care and treatment for adults and children.

There is ramped access to the practice for people who use wheelchairs and those with pushchairs. There are ground floor surgeries and a fully accessible toilet. Car parking is available directly in front of the building.

The dental team includes 4 dentists, 3 hygienists, a practice manager and 6 dental nurses. The practice has four treatment rooms.

During the inspection we spoke the practice manager. We looked at practice policies and procedures and other records about how the service is managed.

The practice is open on Mondays, Tuesdays, Wednesdays and Saturdays from 9am to 4.30pm; and on Thursdays and Fridays from 8.30am to 4.30pm.

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

During this inspection we found the following improvements had been made to comply with the regulation:

- We viewed the recruitment file for a new member of staff and saw that appropriate Disclosure and Barring Service checks and references had been obtained, prior to their appointment.
- A rectangular collimator had been fitted to an X-ray unit to help reduce patient exposure.
- Staff had undertaken emergency fire evacuation drills and fire training had been organised for staff for the 28 September 2022.
- Fixed wire testing had been undertaken on 16 June 2022 to ensure the premises were safe.
- A system had been implemented to easily identify any missing or lost prescriptions.
- Incidents and accidents were now regularly discussed at staff meetings, evidence of which we viewed.
- We viewed recent audits that had been undertaken in relation to dental care records, radiographs and anti-microbial prescribing. However, these would benefit from being clinician specific so that any shortfalls identified can be discussed with the relevant person.
- Most staff had received an annual appraisal of their performance, apart from the dental clinicians and practice manager.

Overall, we found the provider had implemented adequate measures to address most of the issues we had identified during our previous inspection. These improvements need to be embedded and sustained in the long run.