

Belong Limited

Belong Macclesfield Care Village

Inspection report

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14 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Belong Macclesfield Care Village provides accommodation for up to 72 people who require assistance with nursing or personal care. Accommodation is provided in six separate households over three floors. At the time of the inspection 68 people lived at the home.

We found the following examples of good practice

People were supported to maintain regular contact with family members through visits and other forms of communication. We observed safe visiting practices during the inspection.

Systems were in place to prevent visitors from catching and spreading infections. There was effective use of technology to record information relating to visitors COVID-19 testing and where required, vaccination status.

Staff and people were supported to access regular COVID-19 testing and records showed the frequency of tests were in line with current government guidance.

The home was visibly clean and hygienic. Staff had received training in relation to infection prevention and control and were observed to be using and disposing of PPE safely. The registered manager carried out regular spot checks and observations of staff to observe their practice.

The register manager understood the importance of implementing isolation measures when somebody became symptomatic or received a positive COVID-19 test result. Staff had developed a colour coded isolation tracker to provide easy overview of when people's isolation periods ended.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Belong Macclesfield Care Village

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 14 February 2022 and was announced. We gave the service two hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- Visits for people living in the home were arranged in line with government guidance. We observed safe visiting practices during the inspection.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.