

Country Court Care Homes 2 Limited

Lyncroft Care Home

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Lyncroft Care Home is a purpose built two-storey residential care home providing accommodation and personal care for up to 52 older people and people living with dementia. At the time of our inspection there were 50 people using the service.

We found the following examples of good practice.

Staff followed the providers robust infection prevention and control procedures. This included checking their temperature upon commencing each shift and wearing appropriate personal protective equipment (PPE). There were adequate stations for staff to change their PPE. Staff had completed training in infection control and the correct use of PPE. Competency checks and daily visual checks were completed to ensure best practice was followed.

Visitors entered the home using a dedicated entrance to visit their friends and family. All visits were booked in advance. The visiting room was partitioned by a screen to keep people safe, allowing families and friends to meet. The room was thoroughly cleaned after each visit. Visitors were required to take a COVID-19 test and wait for the results before commencing their visit.

Staff and service users took part in the national COVID-19 testing programme for care homes. Individual risk assessments were completed to keep people and staff safe. The home had two floors that were treated as separate zones. Staff only worked in their allocated zone, in order to reduce movement across the home and any subsequent risk of cross contamination and transmission of infection.

The building looked clean and free from clutter. Appropriate cleaning products were used, to ensure good infection control was maintained. Cleaning schedules ensured frequently touched areas were sanitised regularly.

Any updates or changes to guidance, in relation to COVID-19, were communicated to both staff and people living in the home. The registered manager confirmed that they had received a good level of support and information from the local authority. Staff and residents had received their vaccinations.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below. ☐

Inspected but not rated

Lyncroft Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 2 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.