

Millennium Care Services Limited

Sunnydale

Inspection report

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13 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Sunnydale is a nine-bedroom house that supports adults aged 18-65 with a learning disability. All rooms are single occupancy and they are situated on the ground and first floor. The service has a main dining room, an activity room and lounges. There are small grounds which are suitable for leisure activities. At the time of this inspection there were 8 people living at Sunnydale.

We found the following examples of good practice.

There were systems and processes in place, in line with guidance, to ensure visitors to the house did not introduce and spread Covid-19. All visitors were required to show evidence of vaccination and a negative lateral flow test before entry into the house was allowed.

Staff followed government guidance in relation to personal protective equipment (PPE). We saw all staff were wearing face masks. Hand sanitiser and PPE was readily available throughout the service.

All staff and people living at Sunnydale were being Covid-19 tested in line with current guidance. Appropriate processes were in place should anyone display any symptoms of Covid-19.

There were cleaning schedules in place, and we observed the house to be clean and odour-free.

Staff supported people's social and emotional wellbeing. Alternative forms of maintaining social contact were in place including video calls and a partitioned visiting pod in the garden. At the time of our inspection visits had been paused due to a Covid outbreak. Visiting was due to resume in line with guidance.

All staff had undertaken training in infection prevention and control (IPC) and PPE.

Policies and audits relating to infection prevention control, including coronavirus were up-to-date.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Sunnydale

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.